

CAPABILITY STATEMENT

Your partner on the ground.

National field delivery for enterprise, government
and the defence supply chain.

ISO 9001 · ISO 14001 · ISO 45001 · CM3 Principal Contractor

Australia | New Zealand | International

WHO WE ARE

One workforce. National reach.

Field Services Group is an Australian-owned field services company. We resource, manage and sustain major installation and maintenance programs for network owners, technology vendors and prime contractors — from a single proof-of-concept site to a thousand-site rollout, across every Australian state and territory, New Zealand and beyond.

Every technician is prequalified, vetted and inducted into our safety systems before attending a site. Every installation is inspected through our workforce management system, and our clients hold real-time visibility of every workorder — enabling their own remote inspection programs alongside ours.

120+

Inducted field technicians

8/8

States and territories, plus NZ

100%

Installations inspected

24/7

Field and contact-centre support

SECTORS

Four fronts. One field force.

| Satellite & space

High-volume LEO terminal rollouts, precision VSAT installation and commissioning, reference infrastructure, and long-term sustainment — including delivery on trans-Tasman safety-of-life positioning infrastructure.

| Telecommunications

Consumer broadband connection programs at volume, fibre and copper access networks, fixed wireless and private networks, and SLA-backed service assurance.

| Defence & government

Field delivery into defence and government programs through Australia's prime contractors, with the vetting, inductions and controlled documentation secure work demands.

| Energy & EV

EV charging deployment, communications and field delivery on battery and grid-scale sites under principal-contractor regimes, and connectivity for remote energy assets.

HOW WE DELIVER

A controlled sequence at every site

01	Survey & design	Site survey, path and mounting assessment, installation design documentation.
02	Approvals & SWMS	Site-specific safe work method statements, inductions and access coordination.
03	Install	Precision installation by inducted technicians to Australian and customer standards.
04	Commission & verify	Line-up, commissioning and acceptance testing with live remote inspection.
05	Document & sustain	As-built documentation, then scheduled maintenance and 24/7 support.

SAFETY, QUALITY & ENVIRONMENT

Certified systems, evidenced delivery

We operate certified management systems for quality (ISO 9001), environment (ISO 14001) and workplace health and safety (ISO 45001), and hold CM3 principal contractor accreditation in all Australian states and territories. Our commitment on every job: install to Australian and customer standards; ensure the safety of our technicians, our customers, the public and the environment; and leave every site in equal or better condition than we found it.

SUPPORT

24/7/365, field and phone

Clients are supported by a 24/7 contact centre and after-hours field response, with tiered support plans from Standard through Enterprise Premium — keeping networks and assets operational and service levels maintained.

WORKING WITH US

Engagement models

We work as a subcontracted delivery partner to prime contractors and technology vendors, as a managed field services provider to network and asset owners, and as program manager for turn-key installation programs. Rate cards, insurances and compliance documentation are available on request.



Put us on the ground.

Tell us about your program and we'll come back with a delivery model, not a brochure.

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